

Quality Policy

Lamina is committed to providing a service that consistently meets customers and applicable regulatory and statutory requirements. By continually striving to achieve the utmost levels of quality, we will continue to meet the needs and surpass the expectations of our customers. Lamina Dielectrics leads the world in the development and manufacture of Spiral Winding, Heat Shrink / Non-Shrink Tubes and Endcaps that provide electrical insulation as well as mechanical and chemical protection. Including Mylar Tubing, Polyester Tubing, Nomex Tubing, Kapton Tubing, Epoxy/glass, and extruded ETFE, FEP, PFA.

The Quality Management System is consistent with ISO 9001:2015 and its purpose is to ensure the Company's objectives for continual improvement and commitment to Quality are always maintained, therefore, satisfying the needs and expectations of its customers, which are the Company's main operational goals.

Company personnel have a responsibility to ensure that the customer receives a quality service, and that they demonstrate a high level of competence always. The Company's services and systems are designed, engineered, and managed to meet the customers' requirements by the simplest and most cost-effective means possible.

The Company is committed to a training policy that ensures all personnel has the necessary competence and training to perform their duties. The Quality Policy is understood by and communicated to all staff within the Company. It is the responsibility of Senior Management to investigate any quality problems and ensure that corrective action and/or preventative action is implemented as soon as possible. Senior Management shall also ensure customer requirements are determined and met, therefore enhancing customer satisfaction.

To achieve the above the Company's Quality System and Quality Objectives are reviewed at ISO meetings for continuing suitability, to ensure it is meeting the customer's needs.

Patrick Hester
Managing Director
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